



**WCSA**

Western States Contracting Alliance

## CTS LanguageLink WCSA Contract for Telephone Based Interpreter Services



### About WCSA

The Western States Contracting Alliance (WCSA), a subset of the National Association of State Procurement Officials (NASPO) is a multi-state contracting cooperative. Their purpose is to achieve the most cost effective and efficient acquisition of quality products and services. They save government agencies time and money since vendors have been preselected through a prior RFP, eliminating the need for additional RFP processes.

### The Contract #03508

**Services description:** Over-the-Phone or Telephone based Interpretation Services.

CTS LanguageLink provides over-the-phone interpreter services for customers and their clients who need immediate interpreter assistance in over 240 languages and dialects. These services are required to assist clients who are limited English proficient (LEP).

*Effective Dates:* **Feb. 16, 2009 - Feb. 15, 2013**

### Why choose WCSA?

The contract, led by the State of Washington, was the result of a competitive and complex bid process and was awarded to the vendors best able to provide WCSA members and end users with immediate access to high quality telephonic interpretation services.

### Who is eligible to participate in this contract?

If your state has executed a participating agreement then your division may utilize the WCSA cooperative contract. The Participating Addendum (PA) establishes the legal relationship between the parties and serves as the official link to the CTS LanguageLink contract. Even if your state declines participation, any subdivision (schools, cities, counties, etc.) may participate independently by initiating their own PA.

### ABOUT US

CTS LanguageLink is a leading provider of language services, supporting a full suite of translation, interpretation and localization solutions. Founded in 1991, the company services more than 240 languages and dialects, taking advantage of an extensive network of professional talent and partners, industry expertise and the latest technology under one roof.

### TO LEARN MORE:

To set up service or to learn more about this contract, please visit our website at:

**[www.ctslanguagelink.com/wsca](http://www.ctslanguagelink.com/wsca)**  
or call us at **1-800-208-2620**.

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